

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2013-14 Discounted 60%

	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Summary			
													Actual/ Projected Total To Date (3)	Original Projection (4)	Variance	
Customer Count	(1)															
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Average			
Actual / Projected No. of Customers																
LIHEAP	332	2,521	3,082	3,563	3,761	4,513	5,419	4,929	4,690	4,840	4,128	4,239	3,835	5,259	1424	
Non-LIHEAP	248	265	249	246	237	259	298	332	377	450	424	508	324	226	-98	
Total	(a) 580	2,786	3,331	3,809	3,998	4,772	5,717	5,261	5,067	5,290	4,552	4,747	4,159	5,485	1,326	
RLIAP Recoveries																
Actual / Projected																
Therm Sales	10,771,404	19,804,698	26,563,296	25,686,404	23,982,485	21,796,414	12,430,231	4,996,582	5,533,572	7,718,839	5,499,214	6,157,089	170,940,228	160,018,819	(10,921,409)	
RLIAP Rate Per Therm	\$ 0.0074	\$ 0.0074	\$ 0.0075	\$ 0.0077	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0068	\$ 0.0075	\$ 0.0071	\$ 0.0075	\$ 0.0075	\$ 0.0075		
Total	\$ 79,889	\$ 146,821	\$ 198,944	\$ 196,714	\$ 178,723	\$ 163,223	\$ 93,191	\$ 37,683	\$ 37,710	\$ 57,994	\$ 38,807	\$ 46,178	\$ 1,275,877	\$ 1,207,707	\$ (68,171)	
Program Costs																
Actual & Projected Costs																
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Admin.	(b) 0												0	8,600	8,600	
Education	0												0	0	0	
Prior Period Ending Balance	(c) (323,989)												(323,989)	(280,969)	43,020	
Other (incl. Reporting Costs)	(d) (958)	(1,165)	(1,338)	(1,389)	(1,523)	(1,418)	(1,323)	(1,130)	(1,069)	(1,015)	(943)	(1,012)	(14,282)	(9,336)	4,946	
Discounts LIHEAP	5,878	83,352	120,578	151,165	177,570	187,343	156,223	76,037	62,781	63,079	54,086	0	1,138,092	1,428,043	289,950	
Discounts Non-LIHEAP	4,391	8,762	9,742	10,437	11,190	10,752	8,591	5,122	5,047	5,865	5,555	0	85,452	61,369	(24,083)	
Total Costs	(e) \$ (314,677)	\$ 90,949	\$ 128,982	\$ 160,213	\$ 187,237	\$ 196,676	\$ 163,491	\$ 80,029	\$ 66,758	\$ 67,929	\$ 58,699	\$ (1,012)	\$ 885,273	\$ 1,207,707	\$ 322,433	
Avg Monthly Residential Customer Bill	\$ 82.20	\$ 116.28	\$ 173.53	\$ 200.46	\$ 222.65	\$ 188.18	\$ 76.88	\$ 39.65	\$ 32.12	\$ 30.86	\$ 27.39	\$ 31.67	\$ 1,221.88	\$ 1,064.78	\$ (157.10)	
Avg Monthly Residential Low Income Customer Bill	\$ 63.31	\$ 92.67	\$ 144.61	\$ 169.86	\$ 192.17	\$ 160.88	\$ 55.24	\$ 25.10	\$ 18.81	\$ 17.78	\$ 14.57	\$ 17.89	\$ 972.89	\$ 790.74	\$ (182.16)	
Avg Monthly RLIAP Customer Discount	\$ 18.89	\$ 23.61	\$ 28.93	\$ 30.61	\$ 30.48	\$ 27.29	\$ 21.64	\$ 14.55	\$ 13.30	\$ 13.08	\$ 12.82	\$ 13.78	\$ 248.98	\$ 274.04	\$ 25.06	
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	23%	20%	17%	15%	14%	15%	28%	37%	41%	42%	47%	44%	20%	26%		
Gross Monthly Revenues (2)	\$ 18,225,840	\$ 20,408,675	\$ 30,567,297	\$ 23,541,084	\$ 25,509,395	\$ 12,455,228	\$ 6,842,826	\$ 3,477,818	\$ 3,339,851	\$ 4,543,296	\$ 3,691,478	\$ 4,931,119	\$ 157,533,906	\$ 117,415,931	\$ (40,117,976)	
Total Costs as a percent of Gross Monthly Revenues	-1.73%	0.45%	0.42%	0.68%	0.73%	1.58%	2.39%	2.30%	2.00%	1.50%	1.59%	-0.02%	0.56%	1.03%		

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Page 11, Utility Operating Income in the Annual Report (Form F-16G), line 2
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(4) See RLIAP Projection on Bates Page 183 of the 2013-14 Cost of Gas Filing, DG 13-251, filed on September 3, 2013.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.
(b) Actual administrative costs consists of bill inserts and advertising.
(c) The Prior Year 2012-13 Account 175.39 under/(over) ending balance.
(d) Account 1169-1756 monthly Interest on under/(over) balance.
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.

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Residential Low Income Assistance Program (RLIAP)
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	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Summary			
													Actual/ Projected Total To Date (3)	Original Projection (4)	Variance	
Customer Count	(1)															
	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Average			
Actual / Projected No. of Customers																
LIHEAP	4,337	4,422	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,845	4,767	4,845	78	
Non-LIHEAP	665	649	226	226	226	226	226	226	226	226	226	226	298	226	-72	
Total	(a) 5,002	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,065	5,071	6	
RLIAP Recoveries																
Actual / Projected																
Therm Sales	10,577,688	17,654,115	24,795,322	26,449,698	22,969,193	16,210,423	9,886,997	7,077,460	5,261,414	4,908,241	5,299,526	6,681,398	157,771,475	160,018,819	2,247,344	
RLIAP Rate Per Therm	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071		
Total	\$ 75,102	\$ 125,344	\$ 176,047	\$ 187,793	\$ 163,081	\$ 115,094	\$ 70,198	\$ 50,250	\$ 37,356	\$ 34,849	\$ 37,627	\$ 47,438	\$ 1,120,177	\$ 1,136,134	\$ 15,956	
Program Costs																
Actual & Projected Costs																
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Admin.	(b) 0												0	8,600	8,600	
Education	0												0	0	0	
Prior Period Ending Balance	(c) (389,301)												(389,301)	(280,969)	108,332	
Other (incl. Reporting Costs)	(d) (966)	(1,277)	(1,406)	(1,206)	(1,192)	(1,079)	(1,033)	(929)	(862)	(747)	(610)	(526)	(11,832)	(9,336)	2,496	
Discounts LIHEAP	0	0	194,741	222,071	172,783	155,564	97,692	84,842	76,705	75,026	75,240	83,675	1,238,340	1,423,033	184,693	
Discounts Non-LIHEAP	0	0	9,084	10,359	8,060	7,256	4,557	3,958	3,578	3,500	3,510	3,903	57,764	66,379	8,615	
Total Costs	(e) \$ (390,267)	\$ (1,277)	\$ 202,419	\$ 231,224	\$ 179,651	\$ 161,741	\$ 101,217	\$ 87,871	\$ 79,421	\$ 77,779	\$ 78,140	\$ 87,052	\$ 894,971	\$ 1,207,707	\$ 312,736	
Avg Monthly Residential Customer Bill	\$ 73.80	\$ 146.61	\$ 227.87	\$ 273.56	\$ 191.15	\$ 162.36	\$ 82.49	\$ 61.00	\$ 47.40	\$ 44.81	\$ 45.11	\$ 59.05	\$ 1,415.22	\$ 1,064.78	\$ (350.44)	
Avg Monthly Residential Low Income Customer Bill	\$ 57.27	\$ 119.05	\$ 187.67	\$ 227.73	\$ 155.49	\$ 130.25	\$ 62.33	\$ 43.49	\$ 31.57	\$ 29.32	\$ 29.59	\$ 41.78	\$ 1,115.53	\$ 790.74	\$ (324.79)	
Avg Monthly RLIAP Customer Discount	\$ 16.53	\$ 27.57	\$ 40.19	\$ 45.84	\$ 35.66	\$ 32.11	\$ 20.16	\$ 17.51	\$ 15.83	\$ 15.49	\$ 15.53	\$ 17.27	\$ 299.69	\$ 274.04	\$ (25.65)	
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	22%	19%	18%	17%	19%	20%	24%	29%	33%	35%	34%	29%	21%	26%		
Gross Monthly Revenues (2)	\$ 21,506,402	\$ 23,629,995	\$ 20,110,046	\$ 16,572,580	\$ 12,571,640	\$ 9,228,695	\$ 5,823,532	\$ 4,728,681	\$ 4,453,207	\$ 3,964,150	\$ 3,795,599	\$ 7,333,058	\$ 133,717,584	\$ 117,415,931	\$ (16,301,653)	
Total Costs as a percent of Gross Monthly Revenues	-1.81%	-0.01%	1.01%	1.40%	1.43%	1.75%	1.74%	1.86%	1.78%	1.96%	2.06%	1.19%	0.67%	1.03%		

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